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IRPC Public Company Limited
Announcement No. 022/2563

Corporate Social Responsibility (CSR) and Organizational Reputation Management Policy

IRPC Public Company Limited and Subsidiaries (IRPC Group)

To strengthen the reputation and build stakeholder confidence, IRPC Group emphasizes being a Good Corporate Citizenship by conducting business responsibly and sustainably, considering the environment, society, and all stakeholders. The Company has therefore established this CSR and reputation management policy to guide operations as follows:

1. Promote CSR operations aligned with international standards, laws, and regulations. IRPC Group shall operate with responsibility toward the economy, society, and environment to achieve sustainable development goals (SDGs), and to balance business growth with stakeholder expectations.
2. Support stakeholder engagement at national and international levels, encouraging active participation of all relevant stakeholders in CSR planning, development, and evaluation. This includes implementing stakeholder engagement processes to identify and address stakeholders' expectations effectively.
3. Implement issue management and crisis communication effectively to prevent and mitigate negative impacts on the Company's reputation, ensuring timely and accurate communication to all relevant parties.
4. Strengthen organizational communications and reputation management through IRPC Corporate Identity. All business groups and subsidiaries shall promote a positive image of IRPC consistently, including supporting and communicating CSR achievements to all stakeholders transparently.
5. Promote Creating Shared Value (CSV) activities by encouraging business units to integrate social and environmental issues into business strategies, enabling communities to enhance their economic and social well-being. This includes providing opportunities for community members to participate in the Company's supply chain, promoting inclusive business, and supporting social enterprises to improve the quality of life in communities sustainably.

All executives and employees at all levels must support and adhere to this CSR Policy to ensure sustainable business operations and a positive corporate reputation.

Announced on 15 May 2020

(Signed)

(Mr. Pongpol Pinsupa)

Chairman of the Executive Board