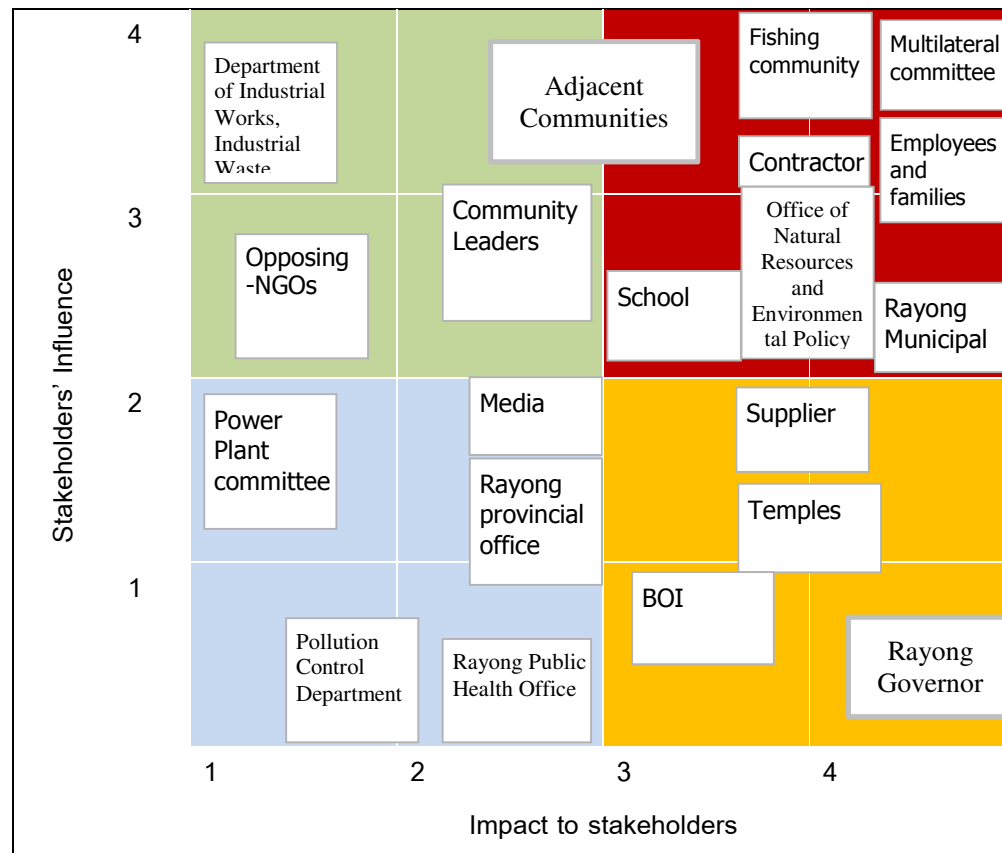


# IRPC's Stakeholder Profiles and Stakeholder Mapping Matrix



IRPC's Stakeholder Mapping Matrix

### Stakeholder's Influence to the business

Level	Details
High (4)	<ul style="list-style-type: none"> <li>Stakeholders, whose acceptance is critical to social to operate and can cause interruption to the operation</li> <li>Stakeholders influential to policy and strategy setting</li> </ul>
Medium (3)	<ul style="list-style-type: none"> <li>Stakeholders, whose acceptance is critical to social to operate but do not cause interruption to the operation</li> <li>Stakeholders related to the business operation and have legal demand rights</li> </ul>
Low (2)	<ul style="list-style-type: none"> <li>Stakeholders important to building trust to the public</li> <li>Stakeholders not related to the business operation but have legal demand rights</li> </ul>
Very Low (1)	<ul style="list-style-type: none"> <li>concerns from internal and external stakeholders have been efficiently addressed</li> </ul>

### Level of impact to stakeholders

Level of Impact	Details
High (4)	<ul style="list-style-type: none"> <li>Business operations have severe physical impact to stakeholders, i.e. severe injury, loss of lives or properties</li> <li>Company cannot control or alleviate impact to stakeholders affecting reputation and image losing acceptance or being sue for compensation</li> </ul>
Medium (3)	<ul style="list-style-type: none"> <li>Business operations have medium physical impact to stakeholders, i.e. injury needing medical care.</li> <li>Company can control impact to stakeholder, yet still affecting reputation and image casing dissatisfaction to stakeholders.</li> </ul>
Low (2)	<ul style="list-style-type: none"> <li>Business operations have low physical impact to stakeholders,</li> <li>Company can control impact to stakeholders with little effect to reputation and image and does not cause dissatisfaction to stakeholders</li> </ul>
Very Low (1)	<ul style="list-style-type: none"> <li>Business operations does not at all or have very little impact to stakeholders both in terms of perception and actual impact</li> <li>Company can efficiently communicate with stakeholders and maintain reputation and image through PR and activities with stakeholders</li> </ul>

### Level of Stakeholder's significance

Zone	Significance	
	High	Stakeholder has been significantly impacted by the business operations and has high influence to the business operations
	Medium	Stakeholder has been insignificantly impacted by the business operations but has high influence to the business operations
	Medium	Stakeholder has been significantly impacted by the business operations but has low influence to the business operations
	Low	Stakeholder has been insignificantly impacted by the business operations and has low influence to the business operations

### Stakeholder Profiles

No.	Categories/Stakeholder	Possible impacts on the Project	Stakeholder's Roles on the Project	Concerns from Stakeholders	IRPC's Relation with Stakeholders (+,0,-)
<b>1</b>	<b>National Government Agencies</b>				
1.1	Department of Industrial Works, Industrial Waste Management Bureau	Authority over waste and pollution works	<ul style="list-style-type: none"> <li>- Grant waste management and treatment special permits for potential new waste management infrastructure</li> <li>- Support in terms of policy, incentives, operational management and knowledge sharing for DIW</li> </ul>		0
1.2	Ministry of Industry, Federation of Thai Industries	Potential endorser for Eco Industrial	<ul style="list-style-type: none"> <li>- Recognize the success of EIZ program</li> </ul>	Expectation for IRPC to take the lead in Eco Industrial town plan	+
1.3	Office of Natural Resources and Environmental Policy and Planning (ONEP)	Authority over the new construction projects in EIZ area including rehabilitation program	<ul style="list-style-type: none"> <li>- Approves, reviews all IRPC's environmental documentations and grant permits for ESIA and related requirements under Thai regulation</li> <li>- Approves and issues permits for construction of material exchange infrastructure</li> </ul>	New infrastructure follows EIA approval process	0

No.	Categories/Stakeholder	Possible impacts on the Project	Stakeholder's Roles on the Project	Concerns from Stakeholders	IRPC's Relation with Stakeholders (+,0,-)
			<ul style="list-style-type: none"> <li>- Inspects and follow up on biodiversity rehabilitation program,</li> <li>- Approves on biodiversity conservation program, green stripe program involving native revegetation and biodiversity corridor.</li> </ul>		
1.4	Pollution Control Department	Authority over environmental performance	<ul style="list-style-type: none"> <li>- Support in terms of policy, technical knowledge in pollution control techniques ,recommend best practices</li> <li>- Inspects , enforces and penalizes according to applicable laws and regulations</li> </ul>	IRPC has proposed mitigation measures and budget for SHE management and implementation	0
1.5	Marine Department	Authority over port activity, water discharge and its impact to quality of marine environment	<ul style="list-style-type: none"> <li>- Inspects , enforces and penalizes according to applicable laws and regulations</li> <li>- Grant permit on port and marine related activities</li> </ul>	Quality of waste treatment effluent discharge to the sea	+
1.6	The Board of Investment of Thailand (BOI)	Authority over tax and investment incentives for import and export business	<ul style="list-style-type: none"> <li>- Grant import /export tax exemption and/or approve of income tax incentives</li> <li>- Provide public support and promotion of EIZ's success in communicating with peers</li> </ul>	None	0
<b>2</b>	<b>Provincial and District Agency</b>				
2.1	Rayong Industrial Office	Authority over all manufacturing activities in IRPC	<ul style="list-style-type: none"> <li>- Approves, reviews all IRPC's industrial activities and related requirements under industrial zone regulation Support DIW's Eco Industrial Town policy and manage Clean Technology implementation in Rayong province</li> <li>- Inspects, enforces, penalizes according to applicable laws and regulations</li> </ul>	IRPC to proposed mitigation measures for SHE management and implementation for new industrial processes	0

No.	Categories/Stakeholder	Possible impacts on the Project	Stakeholder's Roles on the Project	Concerns from Stakeholders	IRPC's Relation with Stakeholders (+,0,-)
2.2	Provincial Water Resources and Environmental Office	Authority over watershed	- Advise and/or participate in developing sustainable water management initiatives: flood management, footprint.	None	+
2.3	Rayong Royal Irrigation Department /Rayong Provincial Waterworks Authority	Authority over local labor protection and welfare	-Provide technical advices on water risk management initiatives such as flood management plan,water management during drought	None	0
2.4	Rayong Public Health Office, Rayong Hospital, Tambon Health Promotion Hospital	Influence public on health assessment result, Endorse program performance	- Support in terms of baseline data i.e. health issues, health care service access.	None	+
		Potential partnership	- Collaborative support in developing and excution of public health promotion activities.		
2.5	Department of Public Work and Town & Country Plan - Rayong Province	Authority over land use planning and construction	- Grants permit for a construction projects outside of industrial zone - Advise and approve on land use development, green space, public amenity development activities	- Master plan on land use and green space	0/+
			- Provide baseline data, consultation and potential partnership in green space development activities	- Increase in green space/reforestation area according to plan	
2.6	The Office of Natural Resources and Environment Rayong Province.	Endorsement on program success	- Advise and/or collaborate on biodiversity rehabilitation and conservation programs.	None	0
2.7	Rayong governor	Authority over the overall provincial government offices	- Finalize matters between the EIZ Project and Rayong officials - Support in terms of policies and public endorsement in strategic communication plan		0
2.8	Rayong Energy Office	Authority over the Concession Agreement and driving the Project	- Advise IRPC to develop renewable energy option and conservation program according to national strategy	None	+
			- Promote collaborative support and networking with สบว. พลังงาน in terms of technical advices		

No.	Categories/Stakeholder	Possible impacts on the Project	Stakeholder's Roles on the Project	Concerns from Stakeholders	IRPC's Relation with Stakeholders (+,0,-)
2.9	Rayong Provincial Administrative Organization		<ul style="list-style-type: none"> <li>- Encourage participatory ecology symbiosis network set up according to Rayong PAO's master plan, i.e. 3R programs, community enterprise</li> <li>- Corresponds with officials and community on concerns and impact</li> </ul>	None	+
2.1	Choengnoen Subdistrict Administrative Organization	Complaints and recommendations to Provincial Authority	<ul style="list-style-type: none"> <li>- Promote community participation and mutual agreement in social program implementation</li> <li>- Acts as representatives of the communities to correspond with the Project</li> </ul>	<ul style="list-style-type: none"> <li>- Potential health impacts and increased health risk from industrial operation</li> <li>- Inadequate health and safety assurance from business</li> </ul>	-
2.11	Banlang Subdistrict Administrative Organization				-
2.12	Tapong Subdistrict Administrative Organization				-
2.13	Natakhwan Subdistrict Administrative Organization				-
2.14	Ta Khan Subdistrict Administrative Organization				-
2.15	Namkhok Subdistrict municipality office				-
2.16	Tabma Subdistrict municipality office				-
2.17	Rayong City Municipality				0
<b>3</b>	<b>Local communities affected by the construction of the Project</b>				
3.1	Choengnoen Subdistrict	Grievance	Focus area for environmental monitoring, social investment,	- Local people concern about the petrochemical	-

No.	Categories/Stakeholder	Possible impacts on the Project	Stakeholder's Roles on the Project	Concerns from Stakeholders	IRPC's Relation with Stakeholders (+,0,-)
3.2	Banlang Subdistrict	Grievance	and land use development program	industry regarding their health risk, degraded farmland , degraded watershed and occupation in the future - But labors, particularly in certain age prefer increases in employment and in commercial values - People worry about social impacts e.g. dust, noise and visual pollution, tradition and culture loss, increasing of non local labors, etc. - Concern over degradation in quality and quantity of biodiversity and ecological system - Additional health service infrastructures and occupational training programs are required	-
3.3	Tapong Subdistrict	Grievance			-
3.4	Natakhwan Subdistrict	Grievance			-
3.5	Ta Khan Subdistrict	Grievance			-
3.6	Namkhok Subdistrict municipality	Grievance			-
3.7	Tabma Subdistrict municipality	Grievance			-
3.8	Rayong city municipality	Grievance			- Build communication network - Create economic opportunities for local communities - Incrementally expand eco concept to local municipality's management capability
3.9	Artisanal Fisheries group, Laem Roongreung group, Klong Cher group	Grievance	- Participate in social programs : community enterprise, culture and heritage program - Implement Green fuel for sustainable fisheries initiative with IRPC CSR.	People worry that port activities and discharge may affect amount and quality of fisheries in the future	-
3.10	Employees' families	Grievance	- Potential supports in promoting correct understanding of EIZ program and performance	- Increases in employment and in commercial opportunities - People might worry about health impacts and their quality of lives	+
3.11	Influential community groups : Religious institutes, School	Grievance	- potential supports in promoting good understanding of EIZ program and performance - Act as academic center of communities		0
3.12	Rayong communities outside of neighboring districts	Grievance	There is no direct impacts from operational excellence activities but might possibly be benefited from social value added activities.	Increases in employment and in commercial opportunities	+
<b>4</b>	<b>Participatory Workforce / Academic Community</b>				



No.	Categories/Stakeholder	Possible impacts on the Project	Stakeholder's Roles on the Project	Concerns from Stakeholders	IRPC's Relation with Stakeholders (+,0,-)
4.1	Power plant multilateral committee	Implement the Operation Excellence program	- Promote and advise on power plant's environmental friendly operation - Oversee power plant social funding	- Misunderstanding from community	
4.2	Tri-party committee /safety committee/ citizens dialogue	Drive the healthy community program	- Follow up, inspect and assure action plans to resolve environmental and social complaints - Communicate performances and correspond between EIZ and Rayong community.	- Limited resources to provide hospital building, medical equipment to Muang Rayong Hospital and Na Pong Hospital	
<b>5</b>	<b>NGO</b>				
5.1	The Eastern People's Network	Oppose any industrial major projects	- Increase participation and involvement in project critical review and public consultation - Communicate positively and negatively about the projects	Credibility of industry's program (Negative attitudes towards all of Petrochemical Project)	-
5.2	Independent experts and Academics	Endorsement /Critical review on program credibility and performance	Associates with the initiative development plan	None	0
5.3	NGOs - Supportive	Endorsement on program credibility	Interested in the Project	None	+
5.4	NGOs - Opposing	Oppose any power plant/energy projects	Communicates positively and negatively about the Project	None	-
		Communicates false information			
<b>6</b>	<b>Mass Media</b>				

No.	Categories/Stakeholder	Possible impacts on the Project	Stakeholder's Roles on the Project	Concerns from Stakeholders	IPC's Relation with Stakeholders (+,0,-)
6.1	Radio	Communicates false information	Communicates positively and negatively about the Project	None	0
6.2	Newspaper				
6.3	Broadcasting				
6.5	Journalist Association				
6.6	Local media	Oppose any governmental projects	Communicates positively and negatively about the Project via internet	Negative attitudes towards all of heavy industry project	-
		Communicates false information			
<b>7</b>	<b>Business Community</b>				
7.1	Tourism Company	None	Opportunity in relation to eco tourism	Impacts caused by the Project will decrease opportunity for ecological tourist group, but road improvement is beneficial for any transportation purposes.	-
7.2	Local Supplier/Contractor	None	Opportunity to become supplier/contractor	None	+
7.3	Bank	None	Provides financial and accounting support	None	+

No.	Categories/Stakeholder	Possible impacts on the Project	Stakeholder's Roles on the Project	Concerns from Stakeholders	IPC's Relation with Stakeholders (+,0,-)
7.4	Business partners and Competitors	None	Support the program by executing the initiatives and achieving mutual targets Provide supporting structures and dedicated human resources to ensure program completion Disclose performance	Resource required Disclosure	+

Remark: + implies that stakeholder currently has positive attitudes towards the Project  
- implies that stakeholder currently has negative attitudes towards the Project  
0 implies neutral, perhaps + or – attitudes in the future